REAL TIME PATIENT AND FAMILY EXPERIENCE SURVEY



Responding to our survey by text, email or phone is a fast and easy way to share your experience! By responding to the survey, you will: -Have your voice heard -Recognize exceptional partners -Evaluate your care and center experience -Identify areas of excellence We strive for <u>EXCELLENCE</u> in all areas of our care. Thank you in advance for sharing about your experience.

Consider joining our team!

How to apply:

Visit NHCcare.com and click careers then search for our location

Or Call (573) 348-2225



Our Mission

NHC is committed to being the senior care leader in customer and investor satisfaction.

Our Vision

Caring in a better way day by day.

844 Passover Road Osage Beach, MO 65065 Main Phone: (573) 348-2225 Fax: (573) 348-5061



Administrative Team Administrator Luke Bucher **Director of Nursing** Jessi Gan **Bookkeeper/Office Manager Amy Pribyl Director of Rehab** Jan Michaelree **Social Service Director Madison Bell Tom Nelson Dietary Manager Michelle Goldston Recreation Director Shanna Benecke MDS** Coordinator Yolanda Kehr **Health Information Manager Gwen Wiederhoft Maintenance Supervisor Bill Phillips** Housekeeping/Laundry Supervisor Sandra Stone







This month we celebrate Mother's, Nurses, Skilled Nursing Homes and Honor our Fallen Veterans! Here at Osage Beach Rehab and Healthcare, we care about those who take care of us, whether it is our Mothers, Nurses or Veterans. Two of our promises to you are:

Promise #3 I promise to address your needs with a sense of urgency. Promise #16 I promise to respond to your needs rather than maintaining my schedule.



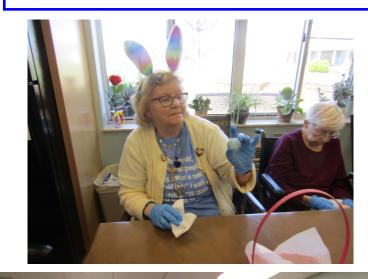


Partner Spotlight this Month

Vhicky Scott

Vhicky works in the activity department. She does such an amazing job helping our residents, not only have fun but also with any needs they have. She moved

here from the Philippines 15 years ago. She is also the treasurer in the Filipino American Lakers Society! She and Dennis, her significant other, enjoy gardening at their home. Thank you Vhicky for all of your spectacular work here at Osage Beach Rehab and Healthcare!!





<u>Resident Birthdays</u>

Carl Stasi-1st Gordon Wensel-9th Shirley Wheatley-11th Bernice "BJ" Miller-20th Rosa Christensen-24th Louisa Russell-25th Wanda Cox-29th

Partner Birthdays

Jacquie L-7th Kimberly F-8th Marianne T-14th Yolanda K-29th

<u>Partner Work Anniversaries</u> Amy Pribyl We are so grateful for your time and dedication to the residents at Osage Beach!











