

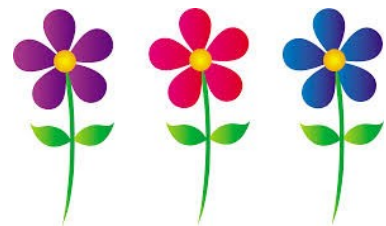
NHC

Our Mission

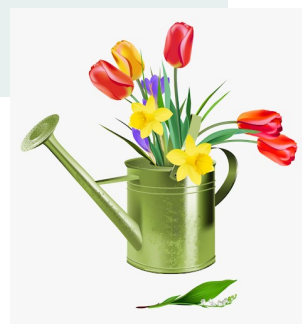
NHC is committed to being the senior care leader in customer and investor satisfaction.

Our Vision

Caring in a better way day by day.



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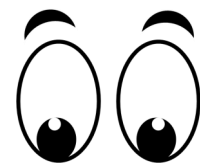


ABOUT NHC...

National HealthCare Corporation (NHC) has been providing the best in senior care for almost 50 years. At NHC, we believe that care should respect the individual, promote recovery, well being and independence. We believe in celebrating life every day with our patients and residents. NHC currently operates 75 skilled nursing centers, 24 assisted living communities, a behavioral health hospital, five retirement communities, and 35 homecare agencies. Other services include memory care, long-term care pharmacies, hospital, rehabilitation services and management and accounting services to third parties.

NHC is recognized nationwide as an innovator in the delivery of quality senior care. Our founder, Dr. Carl Adams had a vision in 1971 to provide higher quality healthcare services for seniors. His dream was to create a campus concept that offered in-house services for residents as they age with different needs much like the continuing care retirement community of today.

Decades of pursuing a better way led NHC to our greater commitment toward patient and resident satisfaction with the adoption of our 20 promises. Our Better Way 20 promises mark the continuous commitment to our cus-



BE ON THE LOOKOUT BY EMAIL OR PHONE FOR YOUR REAL TIME PATIENT AND FAMILY EXPERIENCE SURVEY

Responding to your survey by email or phone is a fast and easy way to share your experience!

By responding to the survey, you will:

- Have your voice heard
- Recognize exceptional partners
- Evaluate your care and center experience
- Identify areas of excellence

Here at NHC, we strive for EXCELLENCE in all areas of our care whether it is Nursing, Therapy, Dining, Social Services or Recreation. Thank you in advance for sharing about your experience.



2021



May Fun Facts

*Blue jeans were official invented in May of 1873.

*The birthstone for May is the emerald which represents love and success.

*The zodiac signs for May are Taurus (April 20-May 20) and Gemini (May 21-June 20).

*The birth flower for May is Lily of the Valley.

*The month May was named for Maia, the Greek goddess of fertility.

*In any given year, no month ever begins or ends on the same day of the week as May does.

*The Empire State Building opened on May 1, 1931.

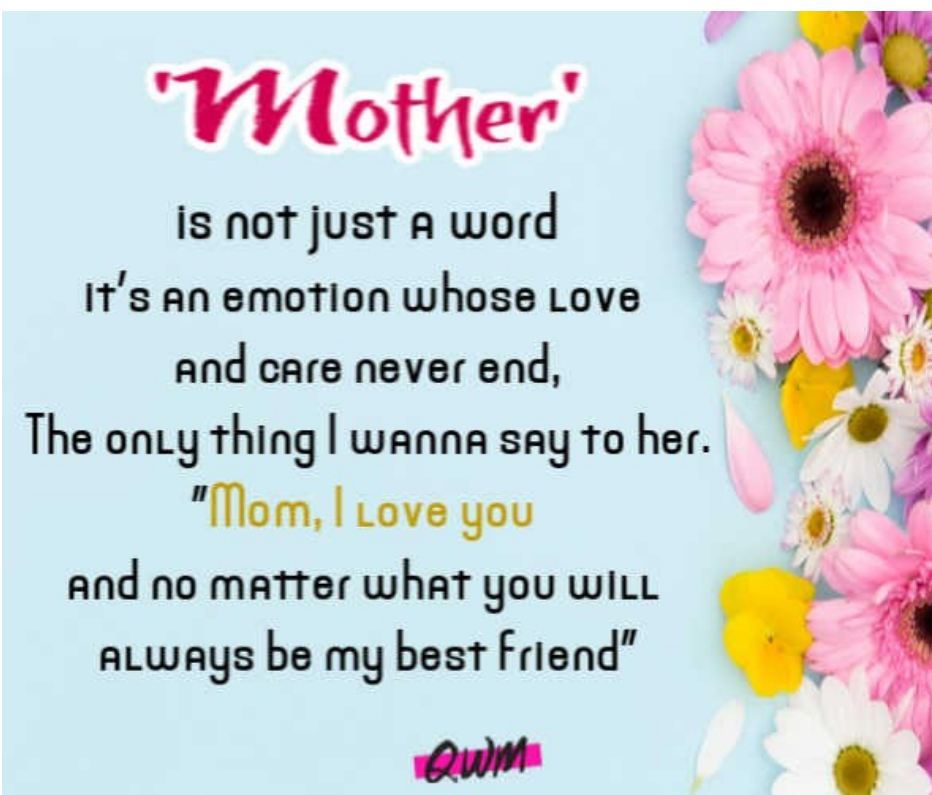
*On May 20, 1932 Amelia Earhart flew across the Atlantic Ocean, marking the first solo flight by a woman.

*San Francisco's beautiful Golden Gate Bridge opened May 27, 1937.



When God
created mothers,
All as lovely
as can be,
He made one
extra special,
and saved her
just for me!

~ Holly Giffers





Partner Work Anniversaries

Kathy Koelling	21 Years
Tracey Elsten	9 Years
Stephanie Hance	3 Years
Gregory Lauhoff	3 Years
James Terwilligar	2 Years
Sharon Edwards	1 Year
Gregory Kingery	1 Years

We are so grateful for your time and dedication to the residents at NHC Joplin!



The staff talent show for the residents was a blast! We had the Village People, performing cats and the Minions. Residents laughed until they cried. The winning act was our very own Jodi Crawford who sang Crazy by Patsy Kline. Residents enjoyed themselves so much we've decided to make it an annual performance!



Resident Birthdays

2 Anna M Terrell
3 Gary Miller
17 Earl Budd
20 Donna Osborn
20 Patricia Robertson
22 James Kraus
23 David Schenck
29 Steven R Morgan

Partners Birthdays

6 Vanessa Drake
6 Katie Revel
12 Sharleen Obaideen
13 Brittany Moore
13 Precious Ngosa
22 Rebecca Bronson
26 Franklin Herrera Jr.



Cinco De Mayo will be celebrated with fun games and a special meal and a virtual mariachi band. Residents selected chicken enchiladas, Spanish rice, refried beans, guacamole and tres leches cake for dessert. The drink of the day will be margaritas.

Mother's Day: We're honoring all ladies, especially mothers with a special luncheon on Friday, May 7th at 2pm.



Nursing Home Week
May 10th-14th



Our Theme this year is "Out of This World".

Monday– We're blasting with Outer Space Bingo and designing our own planets using paper mache'.

Tuesday– We're playing Asteroid Pick Up and making edible space ships out of fruit, chocolate graham crackers and gummy people.

Wednesday– We're finishing our planets and trying astronaut food

Thursday– We're shooting aliens and enjoying moon pies.

Friday– We're going to end the week watching Space Jam, using Google Earth to view the world and enjoying Starkiss.



Personal Resident Shopping is done monthly for residents who don't have family to assist them. Orders are due by the 1st and the 15th and orders will be delivered within 3-5 business days following. Please see someone in Activities or Christina at the front desk to place an order. You can see Tracy or Julie in Bookkeeping to ask about your patient trust balance. And don't forget, money is available in the evenings and on weekend from the charge nurse when the business office is closed.