

NHC

Our Mission

NHC is committed to being the senior care leader in customer and investor satisfaction.

Our Vision

Caring in a better way day by day.

Spring

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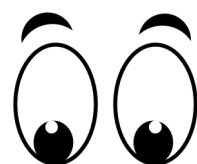


ABOUT NHC...

National HealthCare Corporation (NHC) has been providing the best in senior care for almost 50 years. At NHC, we believe that care should respect the individual, promote recovery, well being and independence. We believe in celebrating life every day with our patients and residents. NHC currently operates 75 skilled nursing centers, 24 assisted living communities, a behavioral health hospital, five retirement communities, and 35 homecare agencies. Other services include memory care, long-term care pharmacies, hospital, rehabilitation services and management and accounting services to third parties.

NHC is recognized nationwide as an innovator in the delivery of quality senior care. Our founder, Dr. Carl Adams had a vision in 1971 to provide higher quality healthcare services for seniors. His dream was to create a campus concept that offered in-house services for residents as they age with different needs much like the continuing care retirement community of today.

Decades of pursuing a better way led NHC to our greater commitment toward patient and resident satisfaction with the adoption of our 20 promises. Our Better Way 20 promises mark the continuous commitment to our customers to deliver compassionate care and excellent service.



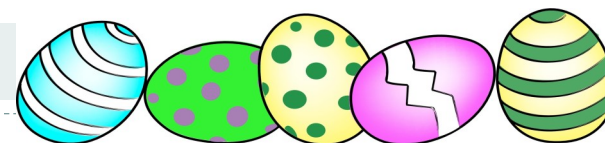
BE ON THE LOOKOUT BY EMAIL OR PHONE FOR YOUR REAL TIME PATIENT AND FAMILY EXPERIENCE SURVEY

Responding to your survey by email or phone is a fast and easy way to share your experience!

By responding to the survey, you will:

- Have your voice heard
- Recognize exceptional partners
- Evaluate your care and center experience
- Identify areas of excellence

Here at NHC, we strive for EXCELLENCE in all areas of our care whether it is Nursing, Therapy, Dining, Social Services or Recreation. Thank you in advance for sharing about your experience.



COVID-19 UPDATE

We are now open to unscheduled indoor visits for those residents who are not Covid positive, suspected positive or in quarantine.

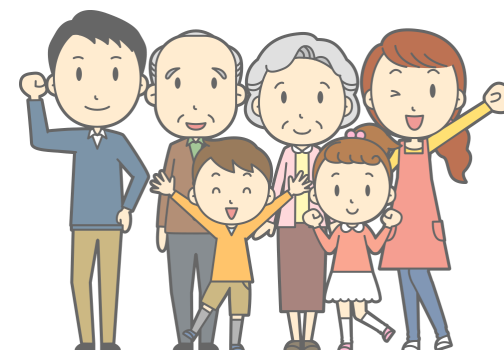
All visitors must be screened upon entry including temperature and a short questionnaire. Sanitizing, social distancing and masks are also required.

We will continue scheduled video visits via Facetime, Skype and Duo. All video visits will need to be scheduled 24 hours in advance and will be offered on Mondays, Wednesdays and Fridays from 9:00am-4:00pm. You can schedule your visits online using our calendly app at:

https://calendly.com/calendly_3151

Due to the high demand of visitation we are asking that you reserve only one video visit per week at this time.

Thank you for working with us as we get through this challenging time. We appreciate you giving us the opportunity to care for your loved ones.



April Fun Facts

*April only had 29 days, but a 30th day was added when Julius Caesar established the Julian calendar.

*In the Southern Hemisphere, April is the seasonal equivalent to October.

*Those who were born in April have a diamond as their birthstone, which represents innocence. Their birth flower is either a Daisy or a Sweet Pea.

*There are two zodiac signs in April. Aries, which is until April 19th, and Taurus, which is April 20th and onwards.

*On April 15, 1912, the famous Titanic ship hit an iceberg and sunk on her first and only voyage.

*George Washington was inaugurated as the First President of the United States on April 30, 1789.

*For all the car enthusiasts out there, Ford unveiled their first Mustang on April 17, 1964, costing \$2,368

YOU'RE SO AWESOME!

Partner Work Anniversaries

Kelly Beckett 21 Years!!

Lisa Manning 16 Years!!

We are so grateful for your time and dedication to the residents at NHC Joplin!



Partner and Resident Birthdays

4/2 Terrell, A

4/3 Miller, G

4/6 Reeves, C

4/8 Lauhoff, G

4/8 Patterson, K

4/14 Lindsey, S

4/17 Budd, E

4/19 Kidd, C

4/19 Kouam, G

4/20 Osborn, D

4/20 Robertson, P

4/23 Schenck, D

4/26 Crawford, J

4/29 Morgan, S

4/29 Whitesell, J

4/30 Jones, M



The drum circle has been a hit and residents decided to keep it going!

This month we're introducing Bunco! A dice game generally played with twelve or more players, divided into groups of four, trying to score points while taking turns rolling three dice in a series of six rounds. A *Bunco* is achieved when a person rolls three-of-a-kind and all three numbers match the round number.



April 2nd- Peanut Butter and Jelly Social

We're trying a variety of creamy and crunchy peanut butters, and lots of jellies and jams. Some specific requests include strawberry, peach, blueberry and orange marmalade.



Beer Tasting– April 15th– During Happy Hour we will sample craft beer donated by a local brewery.



Staff Talent Show– April 20th– The residents will be entertained by musical selections, card tricks and more!

April 30th we're viewing a Virtual Jazz Concert and snacking on Homemade Brownies! Yum!